



## Online Communication

### Mail Spooling

Mail Spooling is the mail solution for larger businesses requiring more than just a few mailboxes. Instead of each employee dialing into the MWEB server separately each time they need to access their e-mail, mail spooling enables all e-mails with your domain name to be collected on the MWEB server and to be downloaded all at once and distributed to all employees in your business at set intervals.

With Mail Spooling, your employees can receive an e-mail within minutes of it being sent instead of relying on employees to remember to check for mail. Mail spooling helps improve the speed at which your business receives information and communicates.

To ensure that your email is free from viruses, we protect your mailbox with world-class anti-virus software. You can therefore receive e-mails without having to worry about downloading a computer virus onto your system(s).

#### PRICING (VAT Inclusive)

Package	Setup	Monthly
Mail Spooling (POP3)	R 170	R 360
Mail Spooling (SMTP)	R 170	R376
Mail Spooling (SMTP): Static IP + Analogue	R 170	R 532
Mail Spooling (SMTP): Static IP + ISDN 64k	R 170	R 591
Mail Spooling (SMTP): Static IP + ISDN 128k	R 170	R 671

#### FAQ's

Q: How quickly can this service be set up?

A: As long as MWEB hosts the client's domain, the service can be set up within 3 working days. If we need to register or transfer a domain on your behalf, the process takes a few days longer.

Q: Does MWEB offer mail server support?

A: No, we do not offer mail server support. The vendor of the server should be able to provide you with the support you need and set up your mail servers. MWEB will provide you or your vendor with all the relevant information such as Username, Password, DNS, etc.

Q: Can I have mail spooling to a sub domain?

A: Yes, mail spooling is possible to sub domains. If however you request mail to be spooled to a sub domain the full once-off and monthly costs will be incurred.